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*This video makes the point that having these reports is a good way to notify management of any issues that need attention. These reports can be positive and used to highlight how well a situation was handled. They can open the door to the concept of root-cause analysis.*

**Transcript**

*Sometimes the best insights come a while after an event takes place. This is one reason why After Action Reports are so valuable.*

*These summaries should present a balanced viewpoint. It is as important to highlight what went right as it is to indicate what could be improved. Properly written, After Action Reports provide insight into the effectiveness of training and the usefulness of policies and procedures.*

*These reports also give management a detailed look at how events unfolded and performance metrics which can help evaluate improvement over time.*

*With proper analysis, After Action Reports can help find the root causes of various disruptions and point the way to prevention.*

*Having detailed information on how the organization reacted to the crisis is very helpful.*

*Teach your ERT members how to complete an After Action Report. Make holding a detailed review of the report part of your mandatory post-event debriefing.*

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